

SITE VISITS



BILBAO2018

GLOBAL SOCIAL
ECONOMY FORUM

Social Economy and Cities

**Values and
competitiveness for
an inclusive and
sustainable local
development**

Site Visits



Bilbao

www.gsef2018.org



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OCTOBER 3, Wednesday

14.30-18.30 SITE VISITS

Site visits have been organised according to thematic itineraries that will offer the opportunity to observe specific examples of Social Economy enterprises/activities:

1. Community and social initiative itinerary (2 hours)
2. Consumers itinerary (2 hours)
3. Environmental itinerary (3 hours)
4. Financial itinerary (2 hours)
5. Industrial itinerary 1 (3 hours)
6. Industrial itinerary 2 (3 hours)
7. Public initiative integration itinerary (3 hours)
8. Social and occupational integration itinerary (2 hours)
9. Support and care for elderly itinerary (Silver Economy) (2 hours)
10. Visit to BBF- Bilbao Berrikuntza Faktoria- Social Entrepreneurship Space promoted by Mondragon University (2 hours)
11. MONDRAGON Experience (5.5 hours). The visit is structured around 4 itineraries which are undertaken in the city of Arrasate-Mondragon in cooperation with MONDRAGON Corporation. This visit may be done in the afternoon of **Wednesday 3 October** (start 13.30-return 19.00), **Thursday 4 October** in morning sessions (start Bilbao 8.30 - return 14.00) and afternoons (start Bilbao 13.30 - return 19.00 hours).

The organisers of the Forum will make available, to those persons interested, the means of transport and the specific programme of contents of each itinerary, prior to registering for them. Maximum places for each itinerary 30 people, except to BBF where the capacity is 60-70 people and the MONDRAGON experience which caters for 3 programmed sessions: 1 on the afternoon of 3 October and 2 on 4 October - one in the morning and the other in the afternoon for 80-100 people in each session.



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Community and social initiative itinerary

AGINTZARI	
Avenida Madariaga 1, 4 ^o - 48014 Bilbao	
www.agintzari.com	
Worker's Cooperative; Integration Company; Solidarity Economy	
<p>AGINTZARI is a company involved in the development of the community that operates in the area of social intervention, working on the implementation of innovative proposals and the management of quality services aimed at meeting the social needs of individuals and groups in a situation of difficulty.</p> <p>Their cooperative project is people-based because their organisation is based on self-management, participation, experience and shared leadership among people who seek excellence through the continuous satisfaction of the people who receive our services, from client and collaborating entities and the community in which we develop the activity.</p> <p>The cooperative manages socio-educational, psychosocial and consulting services and training in the area of children and family. The management of these services is organised into three lines of activity: community intervention, fostering and adoption and intervention in violence and relational conflicts.</p>	

BIDEGINTZA	
Atxuri 45 - 48006 Bilbao	
bidegintza.org	
Worker's Cooperative; Integration Company; Solidarity Economy	
<p>BIDEGINTZA promotes the personal and community development of the population of District 5 in Bilbao, from a perspective of community work based on the awareness and participation and central role of the individual and the community.</p> <p>For this, BIDEGINTZA provides families with educational support, guidance and counselling, works to ensure coverage of minimum needs of children in situations or at risk of social exclusion, contributes to the overall development of children and young people in situations of social risk through group and individual processes with them and their families and offers spaces and significant care for groups in situations of social vulnerability.</p> <p>BIDEGINTZA primarily works through the provision of comprehensive care and support services and socio-educational intervention with children, young people and their families. It currently has several social-educational and community programmes in motion to prevent situations of risk of lack of protection in the child-juvenile population.</p>	



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COLABORABORA (Wikitoki initiative) Plaza La Cantera, 5 - 2º - 48003 Bilbao	 <p>COLABORABORA VIKITOKI Elkarreruntzako Laborategia Laboratorio de prácticas colaborativas</p>
www.colaborabora.org wikitoki.org	
Workers' Cooperative; Solidarity Economy	
<p>ColaBoraBora is a cooperative that develops its activity between social innovation and cultural practices. Its raison d'être is to contribute to the development of new forms of relationship, organisation, production and consumption, around the commons, knowledge and free culture, open source, collaborative practices, feminisms, permaculture, community development or social entrepreneurship, from the emergence of distributed networks and P2P relationships. They are faced with questions such as: How to claim a government among peers and be able to self-manage? How to prepare ourselves to produce collaboratively and create common value? How can we coexist in a community in a sustainable and co-responsible way? Questions that encourage them to continue investigating, because they still have not found the answers. It is part of and promotes the Wikitoki initiative.</p> <p>VIKITOKI is in itself an experimental process, a social / cultural / economic / political R&D laboratory, with 'co-' as the common bond. A community of practice, reflection and action, continuous training, research, ideation and prototyping, co-creation and collaborative practices. A place for PRODUCTION (creation, work, activism, research), REPRODUCTION (social, relational) and DISSEMINATION (training, exhibition). A meeting place in which the physical and digital dimension are interrelated, within a network of other spaces, initiatives and programmes.</p> <p>Wikitoki's activities focus on the development of proposals with social, economic, urban, cultural, political impact... by crossing disciplines and activating dynamics of co-creation and active participation of citizens and organisations. Wikitoki designs and carries out projects, organises workshops, seminars, conferences and all kinds of educational and informative actions; promotes meetings, coordinates dynamics and encourages synergies; is involved with and accompanies emerging initiatives; researches and edits publications...</p>	

Consumers itinerary

EROSKI	
www.eroski.es www.eroski.es/fundacion-eroski	
Workers' Cooperative; Consumers' Cooperative; Foundation	
<p>EROSKI is a distribution company with a different business model, a cooperative model which is composed of consumers and workers. EROSKI aims to provide a satisfactory shopping experience in its shops, which are convenient and modern, and to generate sustainable and quality employment.</p> <p>It is a multi-format company. It started out selling food and, shortly after, incorporated clothing, footwear, appliances, travel, sports, perfumery, optician, petrol stations, insurance, mobile telephones...</p> <p>It believes in the triple corporate bottom line. Corporate responsibility must make growth and the generation of value compatible, contribute to social development wherever it is installed and do so with the least possible environmental impact. Since its creation, it has returned 10% of its profits to society through value initiatives for the consumer and the community in general. A major part of this activity is developed through the EROSKI Foundation.</p>	
GOIENER	
Esperanza 12 – 48005 Bilbao	
www.goiener.com	Consumers' Cooperative; Solidarity Economy
<p>GoiEner is a cooperative project for the generation and consumption of renewable energy with the aim of recovering energy sovereignty.</p> <p>GoiEner aims to recover energy sovereignty for citizens. As a non-profit cooperative, all profits gained through the sale of (green) electricity to its members, revert back to the cooperative, and the members themselves decide in assembly where to allocate those profits. In turn, the members can invest in renewable generation projects, the production of which will be consumed by the actual cooperative. The final objective will be for the amount of energy generated by the cooperative to be equivalent to the amount of energy consumed by its members. All this through renewable energies and with as rational and efficient a consumption as possible.</p>	
LABORE	
Plaza Haro – 48006 Bilbao	
laborebilbo.eus	olidarity Economy
<p>LABORE is a consumer association that has the appearance of a shop. We associated for the buying and selling of healthy products, at fair prices.</p> <p>It is a non-profit association governed by the following values:</p> <ul style="list-style-type: none"> • The consumers will have access to quality products at affordable prices • The farmers will receive a fair price for their products • LABORE's workers will carry out their work under decent conditions 	



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Environmental itinerary

ONDOAN	
Parque Tecnológico Edif 101-C – 48170 Zamudio	
www.ondoan.com	
Workers' Cooperative	
<p>Over its almost 35 years of history, ONDOAN has grown in a balanced and progressive way, and has incorporated new services, processes and systems, always with a focus on quality, continuous improvement and innovation. During its more than three decades of life it has made a continuous effort to achieve leadership positions within our sector, that of Installation Engineering, the Environment and Maintenance.</p> <p>They consider that all this is the result of a business model in which the values prevail, and which has always been based on customer service, team spirit, quality, commitment and initiative; and all this together with a strict code of ethics in everything they do, treating all the parties involved with the utmost respect. In short, these values have made them a benchmark in the market where they operate, and have made ONDOAN a highly valued company.</p>	

AGRUPA LABORATORIO	
Barrio Arteaga 43T - 48160, Derio	
www.agrupalab.com	
Worker-owned Company	
<p>AGRUPA LABORATORIO is a Worker-owned Company engaged in reference tests and analysis in the environmental field, both for the technical qualification of its staff and for the available material and laboratory means.</p> <p>It specialises in treatment, control, monitoring and management of a basic resource that is water, as well as the correct management of waste and land. All this has led the company to work in the search to optimise both technical and human resources that allow them to ensure a top level product.</p>	

BERZIKLATU	
Barrio Orkonera - 48530 Ortuella	
www.berziklatu.eus	
Integration Company; Solidarity Economy	
<p>A pioneering initiative at European level, bringing together for the first time the public sector and social and non-profit organisations in a common project aimed at the integral management of urban waste and the social and occupational integration of people in situations or at risk of social exclusion.</p> <p>Berziklatu is a project designed by Biscay Provincial Council for the comprehensive treatment of bulky waste generated in Bizkaia through the generation of employment integration, and it was launched in 2007. Biscay Provincial Council, Garbiker, Rezikleta and Emaús are partners in the company.</p> <p>It is part of the 2nd Integral Biscay Urban Waste Management Plan 2005-2016. The plan aims for "zero dumping of primary waste". To do this, it is committed to maximising the reuse and recycling of the materials contained in the waste.</p>	

Financial itinerary

LABORAL KUTXA	
Gran Vía 2 – 48001 Bilbao	
corporativa.laboralkutxa.com www.laboralkutxa.com	
Credit cooperative; Worker cooperative	
<p>LABORAL Kutxa represents a different approach to banking, based on cooperation and commitment to our society. Our main goal is the satisfaction of every customers and the generation of wealth and employment in our environment.</p> <p>We are a Cooperative Bank, guided by values and a philosophy that make us put common interest before individual interest, making decisions in a participatory and responsible manner and reinvesting our profits in society.</p> <p>A way of being and acting consistent with the social vision we have of our activity, which leads us to think and act differently.</p>	

ELKARGI S.G.R. - OINARRI	
Plaza Circular 4 – 48001 Bilbao	
www.elkargi.es/oinarri-economia-social	
Guarantee Society; Social Economy	
<p>ELKARGI S.G.R. is the Basque Country mutual guarantee society. It has a specialised section in Social Economy companies called OINARRI. Its activity focuses on two areas of action:</p> <ul style="list-style-type: none"> • Providing adequate financing to companies • Improving their financial management <p>It provides the guarantees that companies may need: financial and technical guarantees. With OINARRI's guarantee, the companies, even the smallest ones, finance their investments under the best conditions on the market.</p>	

FIARE	
Santa Maria 5 – 48005 Bilbao	
www.fiarebancaetica.coop	
Credit Cooperative; Solidarity Economy	
<p>FIARE is a bank run by organised citizenry, set up as a joint-stock cooperative company, which currently operates in Italian and Spanish territory, with the aim of promoting cooperation and solidarity.</p> <p>The Statute, beyond being in accordance with the Law, presents some individual characteristics that highlight the specific nature of Fiare Banca Ética from its founding charter.</p> <p>The extensive and powerful shareholding of the members in the bank's capital and the democratic decision-making processes of our Assembly have contributed to developing an original organisational structure expressed in the integration between the associative structure and the operational structure.</p>	

KOOP57	
www.coop57.coop/es/euskadi	
Credit Cooperative; Solidarity Economy	
<p>Koop57 is an ethical and solidarity financial services cooperative with the main objective of contributing to the social transformation of our economy and our society.</p> <p>Its main function is the financing of social and solidarity economy projects through financial intermediation. This means collecting and attracting the savings of civil society in order to channel them towards financing social and solidarity economy entities that promote employment, cooperativism, associationism and solidarity in general, and sustainability on the basis of ethical and solidarity principles.</p>	

LANPAR	 
asle.es/Fondo Lanpar	
Financial instrument; Worker-owned Limited Company	
<p>The LANPAR Risk Capital Fund has the objective of promoting the workers' shareholding in the capital of their companies. LANPAR aims to promote a business model in which the participation of the people who work there occurs in all areas of the company generating a culture of co-responsibility.</p> <p>LANPAR is managed by ASLE and Gestión de Capital Riesgo del País Vasco SGEIC, S.A. belonging to the SPRI Group. With its contribution, ASLE intends to reinforce its commitment to society and the defence of another way of doing business where capital and work form a united whole and create a shared project.</p>	



Industrial itinerary 1

FAGOR ARRASATE	 FAGOR ARRASATE
Pol Ugaldeguren II – Parcela 9-IV – 48170 Zamudio	
www.fagorarrasate.com	
Workers' Cooperative	
<p>FAGOR ARRASATE is a global specialist in the design, manufacture and supply of machine tools by distortion, from full stamping presses and systems to lines to manufacture, process and cut sheet metal or complete special lines to manufacture complex sheet metal pieces.</p> <p>With six plants worldwide, it has a global presence in all markets with references in seventy countries.</p> <p>Founded in 1957, it is now a benchmark for leadership in number of lines installed, prestige of its references, technology, quality and research and development. Practically all the major manufacturers of automobiles, stamped parts, coils and steel or aluminium formats, electrical appliances, metal furniture, forged pieces or electric laminates in the world have FAGOR installations.</p> <p>Fagor Arrasate is the company with the most extensive portfolio of products worldwide designed to work with sheet metal, allowing it to integrate and propose more advanced, better coordinated, more efficient and more competitive solutions.</p>	

FMD CARBIDE	
Gudarien Hiribidea 18 - 48970 Basauri	
www.fmd-hm.com	
Worker-owned Company	
<p>FMD CARBIDE has sintered hard metal for more than 60 years. Its manufacturing focuses on special hard metal products for all types of tools and tools for cutting, distortion and wear. Its main scope of action is the European market. Its commercial network and representatives in several countries in Europe and South America mean that its products reach more than 15 countries worldwide.</p> <p>Its commitment to specialisation and international vocation has led it to become a strategic company within the industrial fabric both nationally and internationally.</p> <p>More than 60% of the share capital is owned by its workers and they have drawn up a document called the Company Contract that enables corporate handover and helps the sustainability of the business project over time.</p>	



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LANTEGI BATUAK FOUNDATION	
www.lantegi.com	
Special Employment Centre	
<p>Lantegi Batyak is a non-profit organisation that generates employment opportunities adapted to people with disabilities, preferably intellectual, from Bizkaia, in order to achieve their maximum development and quality of life.</p> <p>It is the largest business initiative in the field of disability in Bizkaia. It currently generates job opportunities for more than 2,500 people with intellectual, physical, sensory and mental disabilities, through industrial activities and services. Its 21 work centres total more than 30,000 square metres, to which 9 teams in services are added, distributed throughout Bizkaia.</p> <p>It creates and manages sustainable and competitive initiatives, promotes the employability of people with disabilities, who are offered different itineraries of social and occupational integration, ranging from guidance and training, to occupational and special employment programmes, to intermediation, to help them achieve standard employment.</p> <p>With a portfolio of more than 1,000 public and private clients, it is present in such diverse sectors as direct marketing, gardening, automotive, electrical equipment, renewable energies, auxiliary services, etc.</p>	

Industrial itinerary 2

MATRICI	 MATRICI
Pol Ugaldeguren II – Parcela 14-V – 48170 Zamudio	
www.matrici.com	
Workers' Cooperative	
<p>MATRICI, with more than 50 years of experience and knowledge, offers global and customised solutions for the design and construction of tools in body components for the automotive sector at international level.</p> <p>The automotive sector's progressive commitment to the environment and its continuous progress to maximise safety have made aluminium one of the most demanded materials in the sector. Their experience in different types of pieces allows them to tackle the needs of such a demanding sector with adequate guarantees, both in terms of quality and time. For this, it has solid engineering, well-established and specific manufacturing processes and highly qualified specialists in this type of materials.</p> <p>In addition, they collaborate with the leading steel manufacturers on the market to investigate the behaviour and trends of the materials of the future; creating knowledge in formability and characterisation that helps them anticipate and prepare for the challenges of tomorrow. They have countless initiatives with various agents such as universities, technology centres, OEMs, etc. with which they participate in joint development projects.</p>	

IZAR CUTTING TOOLS, SAL	
Parque Empresarial Boroa 2B2 – 48340 Amorebieta	
www.izartool.com	
Worker-owned Company	
<p>IZAR CUTTING TOOLS offers solutions in the field of cutting tools for industrial use. They are the leading manufacturer of solutions in the cutting tool field, in the National Market. They are one of the most important manufacturers of drill bits and HSS and Hard Metal milling cutters in Europe and they work to be present in all the industrialised countries worldwide.</p> <p>As a Worker-owned Company, they aim to sustainably contribute to growth, seeking a balance between human development and business development, which is their true <i>raison d'être</i>.</p> <p>IZAR is a socially responsible company and acts voluntarily to integrate social and environmental concerns into its commercial operations and its relationships with its partners. In 2006, the Bizkaia Forum for Corporate Social Responsibility awarded IZAR with the Commitment Diploma, accrediting it as one of the leading Basque companies in this field, and in 2016, Lantegi Batuak recognised IZAR, through its Lanerako Employment with Support Programme, with a diploma for its contribution to the occupational integration of people with intellectual disabilities in the regular labour market.</p>	

KL KATEALEGAIA	
www.grupokl.com	
Special Employment Centre/ Worker-owned Company	
<p>KL katealegaia is a non-profit company with the mission to create and maintain employment opportunities in Gipuzkoa for people with disabilities at risk of social-occupational exclusion.</p> <p>KL Katealeagia contributes to the social economy in two ways because, besides its nature as a special employment centre, it is also an initiative owned by people with disabilities (it is a worker-owned company in which they own 70% of the shares). The rest of the shares are distributed between Gipuzkoa Provincial Council, the ONCE Foundation, and the Gureak Group.</p> <p>KL katealegaia's activity is the industrialisation, assembly, production and control of industrial assemblies for different sectors such as the automotive, energy, electronics, accessibility, elevation, and equipment goods sectors. KL katealegaia is an integral industrial collaborator performing different processes, such as electromechanical assemblies, the manufacture of coils for engines and generators, metalwork processes, different machining, manufacture of electronic circuits, pad printing and industrial serigraphy, visual inspection and quality control, and complementary logistics services.</p> <p>KL katealegaia has 12 industrial plants spread across the whole of Gipuzkoa, where 925 people work, of which 95% are people with different disabilities (intellectual, mental illness, physical disability, and sensory disability).</p>	

Public initiative integration itinerary

RED SOCIAL KOOPERA - Kooperera Reusing Centre	
Derio Bidea 57 - 48100 Mungia	
www.kooperera.org	
Workers' Cooperative; Social Integration; Solidarity Economy	
<p>KOOPERA Social Network is a second-level cooperative which includes Social Initiative Cooperatives and integration Companies, promoted by Cáritas. Its objective is the social-occupational integration of people in a situation or at risk of social exclusion, through activities of environmental services, reuse and recycling, sustainable consumption, training, care of people and other activities that can help meet the objective.</p>	
<p>KOOPERA Reusing Center is an automated management plant for clothing, footwear, books, toys and household appliances that enables objects to be reused in an automated way. It is the first state-level plant to develop the automated management of objects deposited by citizens in containers for recoverable waste. The building's 4,500 square metres allow the useful life of these objects to be extended.</p> <ul style="list-style-type: none"> - Preparation Plant for Reuse (where applicable with a network of Kooperera Stores (Fernández del Campo 16, Bilbao) to promote Sustainable Consumption, and integration itineraries). - The interoperation project of the Kooperera Social Network between social initiative cooperatives and integration companies. - Cooperation with municipalities such as Bilbao and other municipalities through the reuse container and other activities. 	
LAVANINDU – FUNDACIÓN ERAGINTZA	
Barrio de Martiartu 18 - 48480 Arrigorriaga	
www.lavanindu.com	
Special Employment Centre	
<p>LAVANINDU is a Special Employment Centre created by the Eragintza Foundation in 1993, with the aim of generating economic activity, via industrial laundry, with people with mental illness for their social-occupational integration. Throughout its long history it has demonstrated its ability to generate employment for a group with special difficulties, in addition to demonstrating that economic activity and people with disabilities are compatible, breaking away from the stigma.</p> <p>The Eragintza Foundation is a non-profit organisation, with the purpose of the social-occupational integration of people with mental health problems. To achieve this, it supports them in their itinerary of occupational incorporation and retention in employment, through their social-occupational training and skills development, for their full integration, participation and autonomous life in society. Its board is composed by Biscay Provincial Council, BBK and Confebask.</p>	



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FEKOOR	
Blas de Otero 63 - 48014 Bilbao	
www.fekoor.com	
Coordinating Association for People with Physical and Organic Disabilities	
<p>FEKOOR is a non-profit organisation declared of 'public utility' and established by the union of Associations of people with physical and/or organic disabilities of Bizkaia. It was created in 1979 with the aim of coordinating the work of different associations to achieve the integration of people with physical and/or organic disabilities in all areas of society.</p> <p>FEKOOR manages ETXEGOKI, an apartment resource with support for people with physical disabilities by Biscay Provincial Council, located in Bilbao. A social and technological innovation project in the support system for people with functional diversity. It focuses its management model and the service offered to the residents on the promotion of personal autonomy, through the development of a flexible and personalised support system, to help them acquire a greater degree of self-management in their own lives.</p> <p>An innovative project that received the Design For All Foundation award in 2015 for the "Best International Practice", in the category of spaces, product and services, highlighting the design, approach and work methodology of a benchmark social innovation model, marking the way forward to improve the quality of life, and promote values such as integration, citizen participation and social development.</p>	

Social and occupational integration itinerary

PEÑASCAL S. COOP.	 <i>Hezi Landuz. Aprende trabajando.</i>
Ctra. Bilbao-Galdakao 10 - 48004 Bilbao	
www.grupopenascal.com	
Worker's Cooperative; Integration Company; Solidarity Economy	
<p>PEÑASCAL is a social-initiative, non-profit cooperative declared of public utility, which was created in Bilbao in 1986 with the purpose of integrating into society people in a situation or at risk of exclusion due to various personal, academic or social circumstances.</p> <p>It promotes the social and occupational integration of the most disadvantaged people through professional qualification and basic training. Its work is based on the personalised integration itinerary to facilitate social integration, eliminating situations of inequality and promoting the person's autonomy.</p> <p>PEÑASCAL is committed to bringing its itineraries closer to the real labour market and facilitating the debut on the market. For this, in addition to maintaining close collaboration with companies in its environment and supporting entrepreneurial processes, it promotes its own integration companies in different sectors of activity where people at risk of exclusion or with difficulties to access the labour market have an opportunity. At present, there are 9 integration companies in operation.</p>	

SARTU	
La Laguna 5 – 48003 Bilbao	
www.sartu.org	
Worker's Cooperative; Integration Company; Solidarity Economy	
<p>The SARTU FEDERATION is made up of four non-profit entities operating in the social services sector with the aim of combating marginalisation and social exclusion. Since 1988, when it started work, it has been understood as another public service in the network of community social support services, which they aim to complement and support, with a spirit of collaboration and cooperation. The Federation includes Sartu Álava (Vitoria-Gasteiz), Sartu Zabaltzen (Durango), Sartu Gaztaroa SCoop (Bilbao) and Sartu Erroak (Donostia). Its mission is to facilitate people's social incorporation, promoting the necessary changes in both the people who demand it and in society, to build inclusive communities. They understand social incorporation as a process involving a change, which involves both the life of the marginalised or social disadvantaged person, as well as the group of people that make up the social group from which the person has been excluded, and particularly, the relationship that is established between both parties. With this perspective, they conceive the incorporation from two fundamental variables: personal autonomy and social participation.</p> <p>To give a job opportunity to people, in addition to employment centres where they perform labour intermediation, promote and provide integration companies in various sectors: cleaning, social-community mobilisation...</p> <p>To give a job opportunity to people, in addition to employment centres where they perform labour intermediation, promote and provide integration companies in various sectors: cleaning, social-community mobilisation...</p>	



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BBK BILBAO GOOD HOSTEL	BBKBilbaoGoodHostel
Avenida Miraflores 16, 48004 Bilbao	
www.bbkbilbaogoodhostel.com	
Special Employment Centre	
<p>BBKBilbaoGoodHostel, a project developed by BBK and the Lantegi Batuak Foundation, is a fully accessible urban youth hostel, with a capacity of 100 beds, with the main objective of promoting social and occupational integration of people with disabilities.</p> <p>For Lantegi Batuak it is another step towards diversification in the services sector, which currently represents 5% of the GDP in the Basque Country. They are highly visible jobs. In short, tourism can also generate employment opportunities for people with disabilities and be a tool for training and integration, as well as in catering.</p> <p>The innovative hostel is a European reference in adapted tourism, which until now was a somewhat neglected segment in the city of Bilbao.</p>	



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Support and care for the elderly itinerary (Silver Economy)

GRUPO SERVICIOS SOCIALES INTEGRADOS	
Simon Bolivar 28 – 48013 Bilbao	
www.grupossi.es	
Workers' Cooperative; Solidarity Economy	
<p>Grupo Servicios Sociales Integrados is a cooperative group with more than 30 years of experience, composed of social initiative and public utility companies, made up of professionals and managers. Our objective is to provide a comprehensive response to the social needs of people with social vulnerability, fragility and/or dependency in the Basque Country.</p>	
<p>S.S.I. has a professional team trained and specialized in the following areas of work: care for the elderly in the community framework, mainly at home, and care for people in situations of social vulnerability. It also has an R&D&I unit specialising in the area of ageing, as well as a Knowledge Management centre, aimed at designing new professions and their skills, new services and programmes related to caring for the elderly.</p>	

AUZOLAGUN	
www.auzolagun.com www.ausolan.com	
Workers' Cooperative	
<p>AUZO LAGUN is a cooperative founded and integrated by women in 1968 to provide catering services. A pioneering, innovative and daring experience, which has maintained that spirit of excellence and improvement intact in the service that has accompanied us until now. Today there are almost 6,000 men and women working so you can eat a home-cooked meal wherever you are.</p>	
<p>In the last 50 years they have not stopped growing, forming AUSOLAN, as experts in the management of catering services, cleaning, services for groups, as well as the management of halls of residences (such as the Sofia Barat de Algorta hall of residence). AUSOLAN is a social-business project that, inspired by cooperative values, promotes the development and participation of those who are part of it, generating enthusiasm and commitment. And it aims to obtain the necessary results to guarantee its future as a company and contribute to the welfare of its environment.</p>	

BIZITZEN FUNDAZIOA	
www.bizitzen.org	
Foundation	
<p>BIZITZEN aims to promote the welfare of people and their environment, developing actions in the area of social services in order to improve their quality of life. The projects carried out come from different areas of action, depending on the group and the needs perceived.</p> <ul style="list-style-type: none"> • The elderly Actions for autonomous people aimed at promoting active ageing, and for dependants whose objective is to improve their quality of life. • Group of relatives and carers. They work with training, emotional well-being and other aspects of relevance to care. And they develop projects for the group of professionals. • Consultancy. For initiatives that contribute to improving the quality of life of the elderly. • R&D&i projects 	
GESTIÓN DE SERVICIOS RESIDENCIALES	
www.gsr.coop	
Workers' Cooperative	
<p>GSR is a business project with a social base, aimed at the management of social and health services for the elderly, belonging to Mondragón Corporation. Its main objective is to improve the quality of life of the elderly with care needs, for which it develops the promotion and management of the necessary resources in a framework of public-private collaboration with public institutions.</p> <p>The GSR cooperative's vision is to be a benchmark in the Basque Autonomous Community, La Rioja, Navarra and Cantabria in social-care services and to be recognised for its new methods, based on the involvement of the people who are part of our business project and the elderly people we serve.</p> <p>GSR's fundamental values are: Generosity, Simplicity and Respect.</p>	
ZAINTZALAN	
Avenida Enekuri 5 - 48014 Bilbao	
koopera.org/zaintzalan	
Worker's Cooperative; Integration Company; Solidarity Economy	
<p>ZAINTZALAN is a social initiative cooperative that emerged in 2010, promoted by Cáritas, with a vocation to generate employment for people close to exclusion and dignify working conditions in the care sector. It mainly specialises in the care sector and provides personalised and comprehensive care services, seeking people's improvement and well-being at physical as well as social and emotional levels. ZAINTZALAN is part of the Koopera Network.</p>	



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BBF- Bilbao Berrikuntza Faktoria- Social Entrepreneurship space promoted by Mondragon Unibertsitatea

BBF- BILBAO BERRIKUNTZA FAKTORIA	
Uribitarte 6 - 48001 Bilbao	
www.bbfaktoria.com	
An ecosystem for innovation an entrepreneurship	
<p>The BBF Project- Bilbao Berrikuntza Faktoria- (BBF) is a pioneering learning, innovation and entrepreneurship project located in Bilbao, Spain, and promoted and management by MONDRAGON UNIBERTSITATEA and the Grupo init, in cooperation with the Municipality of Bilbao. The model on which the project is based consists of 3 layers: a centre of innovation and advanced entrepreneurship, a university, and a centre of innovative companies. The 3 layers comprise an integrated system with shared objectives, strategies, and actions. It brings together in one space and in complete coordination, university education and a community of people who provide innovative business initiatives. It creates the necessary conditions to allow learning, creativity and collaboration between them to occur in a natural way. The enabling environment created at Bilbao Berrikuntza Faktoria promotes the development of new business projects. Actually the community are composed of over 300 people, 11 innovative companies, 30 projects in business launch phase, being promoted by over 50 entrepreneurs and 150 university students attending their courses.</p>	

Arrasate-Mondragon: The cooperative experience of MONDRAGON and the figure of Jose Maria Arizmendiarieta

ARRASATE-MONDRAGON	 ARRASATEKO UDALA AYUNTAMIENTO DE MONDRAGÓN
www.arrasate.eus/es	
www.mondragon-corporation.com	
The cooperative experience of MONDRAGON and the figure of Jose Maria Arizmendiarieta	
<p>This visit is promoted by the City Council of Mondragon in collaboration with local agents related to the cooperative experience including the MONDRAGON Corporation. The visit program is developed in 3 parts:</p> <ol style="list-style-type: none"> 1. Reception in Kulturate 60´. <ul style="list-style-type: none"> • Brief welcome and presentation of the programme of the visit. • Video projection of MONDRAGON Corporation. • Visit to exhibition on the cooperative experience of Arrasate in the cloister of Kulturate 2. Themed visits (divided into four groups) 90´. <ul style="list-style-type: none"> • Theme visit 1. Factories Visit to some of the cooperatives situated in Mondragon. <ul style="list-style-type: none"> ○ Fagor Arrasate ○ Fagor Elektronika ○ Ikerlan- Technological Centre ○ Emun • Theme visit 2. The town of Mondragon (cooperative values / history: <ul style="list-style-type: none"> ○ The figure of JM Arizmendiarieta: church of San Juan Bautista (St. John the Baptist). <ul style="list-style-type: none"> ▪ Brief exhibition offered by Arizmendiarieta Kristau Fundazioa. ▪ Visit to tomb of JM Arizmendiarieta. ○ Visit to exhibition on the metallurgical tradition of Arrasate. ○ Visit to the headquarters of Goiena Komunikazio Taldea. • Theme visit 3. Education and cooperativism <ul style="list-style-type: none"> ○ Arizmendi ikastola ○ Mondragon Unibertsitatea (Mondragon University) ○ Association of Friends of Arizmendiarieta • Theme visit 4. Solidarity economy in the town¹ <ul style="list-style-type: none"> ○ Visit to Ekocenter (Emaus). ○ Visit to Gureak, Business group for social inclusion. ○ Visit to the occupational centre of Caritas. 3. Guided visit around the town and/or free walk-around 60´ <ul style="list-style-type: none"> • Guided visit through the streets of Arrasate, with cooperativism as the main theme. • Free walk around the streets in the centre of Arrasate. 	

¹Bearing in mind the time it takes to travel from one place to another, and given that one of the centres to visit is in the industrial estate Kataide, it is necessary for the whole group to use the bus, and it is agreed that this group does not return to Kulturate when the visits are over, but after visiting Gureak they will go by bus to Kataide to visit the occupational centre of Caritas, following which Caritas will offer them a light lunch. The bus returning to Bilbao will collect them at the industrial estate Kataide.